

CRSP Covid Testing Lab Closures 2022

Last updated June 7, 2022 – Updates highlighted in Red

The CRSP Covid testing lab will be closed for the following days:

Lab Closure Dates	Sample Receipt Deadline	Lab Resumes Operations
Memorial Day Weekend Sunday, May 29- Monday, May 30	2 pm on Saturday, May 28	7 am on Tuesday, May 31
Scheduled Maintenance Saturday, June 25	9 pm on Friday, June 24	7 am on Sunday, June 26
Fourth of July Weekend Sunday, July 3- Monday, July 4	12 pm on Saturday, July 2	7 am on Tuesday, July 5
Thanksgiving Thursday November 24- Friday, November 25	2 pm on Wednesday, November 23	7 am on Sunday, November 26
Christmas Saturday December 24- Sunday December 25	2 pm on Friday, December 23	7 am on Monday, December 26
New Year Saturday, December 31- Sunday, January 1	2 pm on Friday, December 30	7 am on Monday, January 2

Please ensure samples arrive before sample receipt deadline on the day prior to these closures, as outlined in the table above. Before shipping samples, please double-check you have manifested/sent all electronic orders and checked the integrity of your barcodes/labels. Samples that arrive after the sample receipt deadline or arrive with order or labeling issues may not get processed prior to the lab closure. The lab will hold samples and reassess after we reopen, however, by that point some samples collected prior to the closure may have passed the processing window.

Receiving will be open and operational during all lab closures.

Customer Support and Patient Support Hours

Customer Support and Patient Support will close for the same days as the lab. Their teams will be available during their regular hours* -- 9AM-5PM daily -- on the day before and after each lab closure.

covidsupport@broadinstitute.org (site support)
 crsp-careevolve@broadinstitute.org (patient support)

* Support hours are subject to change based on testing volume